

# Sustainability Impact Assessment in Higher Education – A Review of Tools and Indicators

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# Agenda

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# 1. Introduction



# Sustainable Development in Higher Education institutions

- Increasing engagement of higher education institutions (HEIs) in contributing to sustainable development (SD) since the Stockholm Conference in 1972 (Amaral et al., 2015)
- SD in HEIs has been promoted by
  - declarations and charters (Lozano et al., 2013b)
  - the re-design of curricula (Qian, 2013)
  - regional and global partnerships (e.g., Kawabe et al., 2013)
  - sustainable campus initiatives (Vaughter et al., 2016)
- Parallel to sustainability declarations, sustainability assessment practices and tools in HEIs have gained increasing importance (Caeiro, Leal Filho, Jabbour & Azeiteiro, 2013)

- Increasing relevance of HEIs' impacts on SD
  - "Impact" is a criterion for the allocation of research funds at the European level (European Commission, 2014)
  - Frameworks to assess the research impacts have been introduced in several countries (e.g. Research Excellence Framework in the UK)
  - Impact assessment is becoming part of accountability expectations from e.g. public and private funders, policy makers, accreditation agencies (Bonaccorsi et al., 2010)
  - Accreditation agencies offer systems for impact assessment and include "impact" in their accreditation evaluations (e.g. EQUIS accreditation)

- Initial conceptual work on framing the multiple impacts of HEIs on SD has been proposed (Findler et al., forthcoming)
- Capability of Sustainability Assessment Tools (SATs) to provide systematic information on these impacts to is less explored
- Study aims to analyze the indicators of 19 SATs and elucidates to what extent these indicators measure SD performance (inside the organization) and impacts on SD (outside the organization)
- Update of previous reviews that focus on SATs' capability to measure SD performance (e.g. Shriberg [2002], Yarime & Tanaka [2012], Fischer et al. [2015], Bullock & Wilder [2016])

## 2. Literature Review



- A variety of SATs have been developed to facilitate sustainability assessment and reporting in practice (Bullock & Wilder, 2016)
- Purpose of sustainability assessment and reporting (Lozano, 2013):
  - Assess the current state of HEIs progress towards SD
  - Communication to stakeholders
  - Benchmarking against other HEIs
  - Demonstrating how the HEIs influences, and is, influenced by expectations about SD
  - Support planning, decision-making, and strategy development



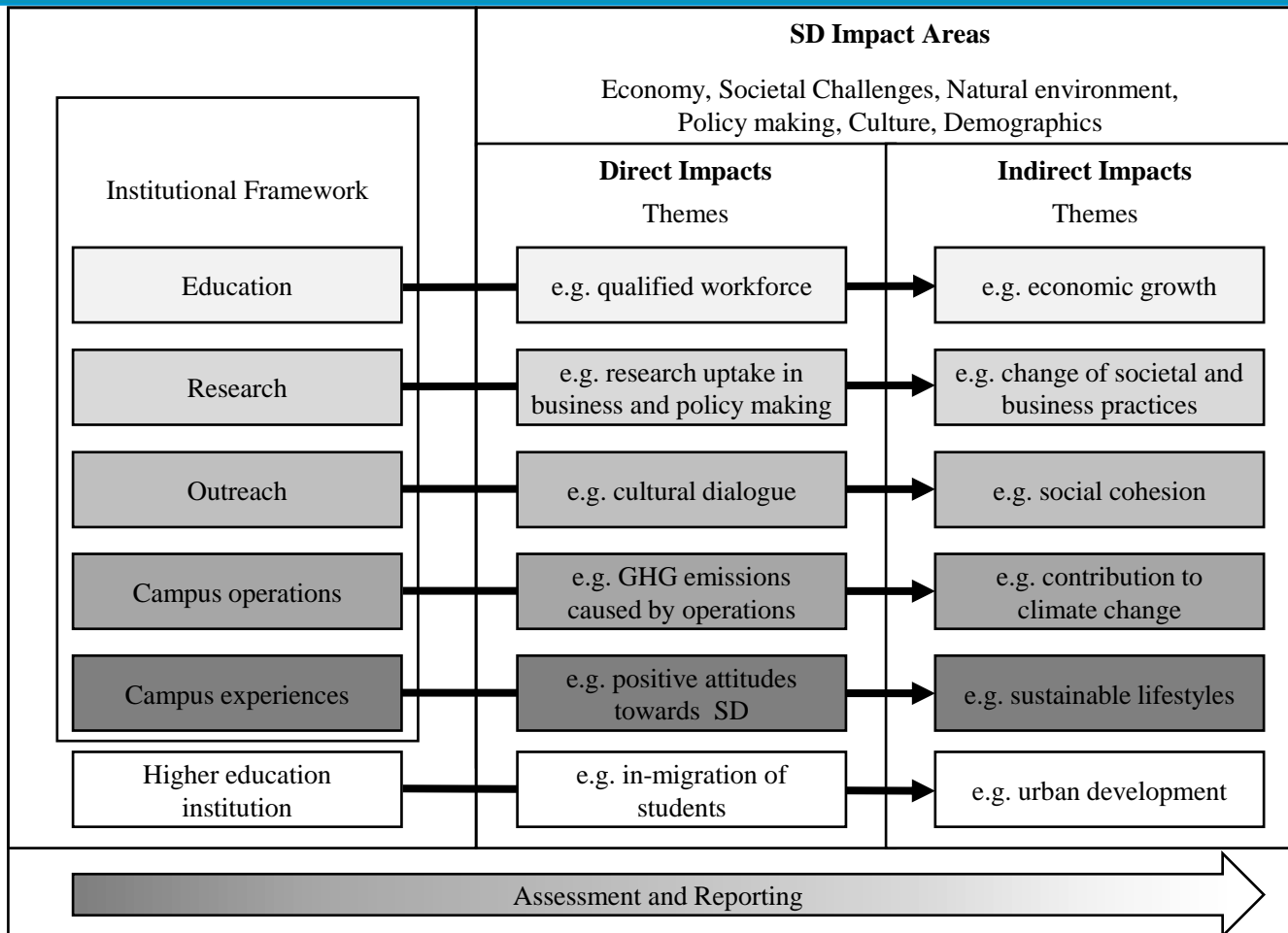
- Three main approaches of sustainability assessment can be distinguished (Dalal-Clayton & Bass, 2002):
  - accounts assessment (raw data converted to a common unit)
  - narrative assessment (combine e.g. text, maps, and graphics)
  - indicator-based assessment (measurable and comparable)
- SATs mainly make use of indicator-based assessments (Ramos, 2009)
- Indicators measure a specific aspect of sustainability (e.g. student depression rate) and can be described as an attribute or characteristic of a system (e.g. student health) (Gallopín, 1997)

# Impacts of HEIs on SD

- Understanding of “Impacts”:
  - Impacts are the effects a HEI has outside of its organizational boundaries on stakeholders, the natural environment, the economy, and society
  - Impacts are caused by the HEI as an organization
- Impacts arise from the core elements of the HEI system (Gupta and Singhal, 2017):

Education, research, campus operations, outreach, campus experiences, the institutional framework, and assessment and reporting (see Lozano, 2013b)
- Lack of clarity and divergent understandings of the concept (Gooch et al., 2017; Koehn and Uitto, 2014)

# HEIs' impacts on Sustainable Development framework



Findler et al.  
(forthcoming)

# 3. Methods and Sample



- Selection aimed to generate a maximum variety of tools to foster a rich comparative assessment
- SATs were identified based on reviews of existing studies and online research
- Included SATs follow an indicator-based approach and are regularly applied in practice
- 1134 indicators were extracted from the SATs
- Analysis is based on a mixed-method approach based on quantitative and qualitative elements

# Sample

| Tool No. | Abbreviation    | Assessment Tool   |
|----------|-----------------|---|
| 1        | <b>AISHE</b>    | Auditing Instrument for Sustainability in Higher Education                          |
| 2        | <b>AMAS</b>     | Adaptable Model for Assessing Sustainability in Higher Education                    |
| 3        | <b>BSIS</b>     | Business School Impact System   |
| 4        | <b>CSA</b>      | CSA Assessment framework  |
| 5        | <b>CSAF</b>     | Campus Sustainability Assessment Framework  |
| 6        | <b>D-SiM</b>    | DPSEEA-Sustainability Index Model   |
| 7        | <b>DUK</b>      | German Commission for UNESCO (Deutsche UNESCO Kommission)                           |
| 8        | <b>GASU</b>     | Graphical Assessment of Sustainability in Universities                              |
| 9        | <b>GMID</b>     | Graz Model for Integrative Development  |
| 10       | <b>P&amp;P</b>  | People & Planet University League   |
| 11       | <b>PENN</b>     | Penn State Indicators Report  |
| 12       | <b>SAQ</b>      | Sustainability Assessment Questionnaire   |
| 13       | <b>SCE</b>      | State of the Campus Environment   |
| 14       | <b>SPT</b>      | Sustainable Pathways Toolkit  |
| 15       | <b>STARS</b>    | Sustainability Tracking, Assessment and Rating System for Colleges and Universities |
| 16       | <b>STAUNCH®</b> | Sustainability Tool for Auditing for University Curricula in Higher Education       |
| 17       | <b>TUR</b>      | Three dimensional University Ranking  |
| 18       | <b>UIGM</b>     | UI GreenMetric World University Ranking   |
| 19       | <b>USAT</b>     | Unit-based Sustainability Assessment Tool   |

- Indicators were classified in order to link them to the categories that were derived from the SD impact framework of HEIs (quantitative)
  - Each indicator was exclusively attributed to one of core elements
  - Each indicator was exclusively categorized regarding its assessment target as performance, proxy, or impact indicator
  - Each proxy and impact indicator was classified into one SD impact area
  - Proxy and impact indicators were distinguished regarding the type of impacts they measure (direct and indirect)
- Indicators were also classified by type (quantitative, quasi-quantitative, qualitative) and level of analysis (individual, organizational)
- Themes were identified by a reviewing indicator descriptions (qualitative)

- Descriptive statistic analyses were carried out with SPSS
- Relative frequencies of the indicator distribution among the category assessment target were calculated
- Proxy and impact indicators were further analyzed by cross tabulations regarding the categories core elements, SD impact areas, impact type, and indicator type
- The identification of themes of the inductive analysis was supported by the MAXQDA 12 qualitative analysis software



# 4. Findings



# Findings I

## Assessment target (in %)

| Tool           | Performance Indicator | Proxy Indicator | Impact Indicator | NA          |
|----------------|-----------------------|-----------------|------------------|-------------|
| AISHE          | 83.33                 | 0.00            | 16.67            | 0.00        |
| AMAS           | 84.00                 | 16.00           | 0.00             | 0.00        |
| BSIS           | 18.25                 | 70.64           | 11.11            | 0.00        |
| CSA            | 67.44                 | 25.58           | 6.98             | 0.00        |
| CSAF           | 81.66                 | 16.57           | 1.18             | 0.59        |
| D-SiM          | 28.56                 | 17.86           | 14.29            | 39.29       |
| DUK            | 100.00                | 0.00            | 0.00             | 0.00        |
| GASU           | 59.77                 | 19.54           | 4.02             | 16.67       |
| GMID           | 100.00                | 0.00            | 0.00             | 0.00        |
| P&P            | 82.35                 | 17.65           | 0.00             | 0.00        |
| PENN           | 39.39                 | 51.52           | 9.09             | 0.00        |
| SAQ            | 100.00                | 0.00            | 0.00             | 0.00        |
| SCE            | 86.96                 | 13.04           | 0.00             | 0.00        |
| SPT            | 65.52                 | 17.24           | 17.24            | 0.00        |
| STARS          | 88.24                 | 7.35            | 0.00             | 4.41        |
| STAUNCH®       | 100.00                | 0.00            | 0.00             | 0.00        |
| TUR            | 100.00                | 0.00            | 0.00             | 0.00        |
| UIGM           | 72.47                 | 17.39           | 0.00             | 10.14       |
| USAT           | 100.00                | 0.00            | 0.00             | 0.00        |
| <b>Overall</b> | <b>69.84</b>          | <b>20.55</b>    | <b>4.14</b>      | <b>5.47</b> |

# Findings II

## Total numbers of criteria on core elements

| Core Elements                | Proxy Indicator     | Impact Indicator   | Total                |
|------------------------------|---------------------|--------------------|----------------------|
| Campus Operations            | 121 (43.21%)        | 14 (5.00%)         | 135 (48.21%)         |
| Higher Education Institution | 33 (11.79%)         | 12 (4.29%)         | 45 (16.08%)          |
| Outreach                     | 22 (7.85%)          | 6 (2.15%)          | 28 (10.00%)          |
| Research                     | 22 (7.85%)          | 1 (0.36%)          | 23 (8.21%)           |
| Education                    | 10 (3.57%)          | 7 (2.50%)          | 17 (6.07%)           |
| Institutional Framework      | 13 (4.65%)          | 2 (0.71%)          | 15 (5.36%)           |
| Campus Experiences           | 4 (1.43%)           | 3 (1.07%)          | 7 (2.50%)            |
| Assessment & Reporting       | 0 (0.00%)           | 0 (0.00%)          | 0 (0.00%)            |
| NA                           | 8 (2.86%)           | 2 (0.71%)          | 10 (3.57%)           |
| <b>Total</b>                 | <b>233 (83.21%)</b> | <b>47 (16.79%)</b> | <b>280 (100.00%)</b> |

## Total numbers of criteria on SD impact areas

| Core Elements       | Proxy Indicator     | Impact Indicator   | Total                |
|---------------------|---------------------|--------------------|----------------------|
| Natural Environment | 123 (43.94%)        | 15 (5.36%)         | 138 (49.30%)         |
| Economy             | 53 (18.93%)         | 13 (4.64%)         | 66 (23.57%)          |
| Societal Challenges | 24 (8.57%)          | 13 (4.64%)         | 37 (13.21%)          |
| Culture             | 2 (0.71%)           | 2 (0.71%)          | 4 (1.42%)            |
| Policy              | 2 (0.71%)           | 1 (0.36%)          | 3 (1.07%)            |
| Demographics        | 2 (0.71%)           | 0 (0.00%)          | 2 (0.71%)            |
| NA                  | 27 (9.64%)          | 3 (1.08%)          | 30 (10.72%)          |
| <b>Total</b>        | <b>233 (83.21%)</b> | <b>47 (16.79%)</b> | <b>280 (100.00%)</b> |

## Total numbers of impact type, indicator type and level of analysis

|                   | Core Elements      | Proxy Indicator | Impact Indicator | Total         |
|-------------------|--------------------|-----------------|------------------|---------------|
| Impact type       | Direct             | 232 (82.85%)    | 40 (14.29%)      | 272 (97.14%)  |
|                   | Indirect           | 1 (0.36%)       | 7 (2.50%)        | 8 (2.86%)     |
|                   | <b>Total</b>       | 233 (83.21%)    | 47 (16.79%)      | 280 (100.00%) |
| Indicator type    | Quantitative       | 162 (57.86%)    | 13 (4.64%)       | 175 (62.50%)  |
|                   | Quasi-Quantitative | 39 (13.93%)     | 15 (5.36%)       | 54 (19.29%)   |
|                   | Qualitative        | 32 (11.42%)     | 19 (6.79%)       | 51 (18.21%)   |
|                   | <b>Total</b>       | 233 (83.21%)    | 47 (16.79%)      | 280 (100.00%) |
| Level of analysis | Individual         | 211 (75.36%)    | 32 (11.43%)      | 243 (86.79%)  |
|                   | Organizational     | 22 (7.85%)      | 15 (5.36%)       | 37 (13.21%)   |
|                   | <b>Total</b>       | 233 (83.21%)    | 47 (16.79%)      | 280 (100.00%) |

## Major Themes

| Core Elements              | Proxy Indicator  | Impact Indicator   |
|----------------------------|--|--|
| <b>Natural Environment</b> | <ul style="list-style-type: none"> <li>Consumption of energy, water and materials</li> <li>Emission of GHGs Generation of waste</li> </ul> | <ul style="list-style-type: none"> <li>Effects on conditions (e.g. biodiversity, ground water)</li> <li>Generation of waste</li> </ul>   |
| <b>Economy</b>             | <ul style="list-style-type: none"> <li>Local expenditures</li> <li>Research on Economics</li> <li>Local job creation</li> </ul>            | <ul style="list-style-type: none"> <li>Alumni in the job market</li> <li>Start-ups in the region</li> </ul>                              |
| <b>Societal Challenges</b> | <ul style="list-style-type: none"> <li>Stakeholder engagement &amp; Community development</li> <li>Health &amp; safety issues</li> </ul>   | <ul style="list-style-type: none"> <li>Stakeholder engagement &amp; Community development</li> <li>Health &amp; safety issues</li> </ul> |
| <b>Policy</b>              | <ul style="list-style-type: none"> <li>Contribution to Public Policy Development</li> </ul>  | <ul style="list-style-type: none"> <li>Contribution to Public Policy Development</li> </ul>  |
| <b>Culture</b>             | <ul style="list-style-type: none"> <li>International student exchange</li> </ul>   | -  |
| <b>Demographics</b>        | <ul style="list-style-type: none"> <li>In-migration of students</li> </ul>   | -  |

# 5. Discussion



- Majority of the examined SATs have a strong focus on measuring SD performance in the core element campus operations
  - Assessment of SD impacts involves a high level of complexity and data requirements
  - SATs that require additional efforts in data collection (e.g. via alumni surveys) may pose considerable difficulties for their adoption
- Main focus is on the SD impact areas Natural Environment, Economy, and Societal Challenges, while Policy, Culture, and Demographics are rarely considered
- Environmental impacts tend to lend themselves to measurement because causal links, e.g. from GHG emissions to climate change, are easier to assess than many social issues (e.g. impacts of a HEI on local culture)



- SD impact areas addressed by SATs do not necessarily cover the most important impacts of any given HEI (rather, they focus on indicators that can be measured based on internally available data)
- Only one of the SATs in the sample, namely GASU, requires a materiality assessment or prioritization of SD impact areas
- Makes it difficult for HEIs to focus their assessment efforts in those SD impact areas where they can make the most substantive contributions to SD.
- Some tools acknowledge that impacts may vary between different types of HEIs, e.g. the BSIS tool with its explicit focus on business schools as distinct from universities

- Strong focus on quantitative indicators indicates that impacts (especially indirect ones) are neglected because quantitative measurement is frequently not feasible along complex and poorly understood impact pathways
- Qualitative assessments could be fruitful in this regard and may support future sustainability assessment in SD impact areas of increasing importance to HEIs

# 6. Conclusion



# Conclusion

- SATs are largely designed to assess specific activities inside the HEI's core elements, and provide stakeholders only information about the internal engagement with SD
- Update of existing indicator-based SATs and the development of new approaches of impact measurement can support HEIs to fully realize their potential to contribute to SD
- Narrative assessments may provide fruitful avenues of future research
  - Due to their flexibility, they could be helpful in the area of research impacts, where counting citations and bibliometric analysis do not provide an accurate picture of research impacts on SD

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# THANK YOU.



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Questions?

